

# What to do if your vehicle has damaged or broken glass

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## IMPORTANT INFORMATION

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Travelers tries to minimise the inconvenience caused to its customers by sudden or accidental vehicle glass damage or breakage, and recommend that policyholders use a preferred glass supplier to ensure a prompt, safe and quality repair.

There is no need to contact Travelers before arranging an appointment directly with a preferred supplier. To speed up the process please have your Travelers policy details/certificate ready before contacting the preferred supplier.



Auto Windscreens can be contacted directly by Travelers customers on 0800 051 0408.

Online booking with Auto Windscreens can be made by [clicking here](#).

Customers will need to be able to provide information validating the policy cover at this time.

For Travelers customers who do not have the windscreen extension on their policy, Auto Windscreens will still offer a preferential price.

Customers wishing to use National Windscreens should call 0800 998 1305 or [click here](#) to make contact online.



If you have been involved in an accident please see - [What to do if you are involved in an accident](#).

Customers wishing to use Autoglass for glass repairs or replacement can call the following dedicated number 01204 214929.



Online bookings with Autoglass can be made by [clicking here](#)