



INSURANCE, RISK MANAGEMENT AND CLAIMS HANDLING FOR THE AUTOMOTIVE INDUSTRY

Automotive Insurance

Travelers has more than 150 years of experience insuring complex risks. We have built a reputation for providing underwriting expertise, risk control and claims handling designed to meet your needs.

Did you know?

 **750**

More than 750 risk management professionals globally.

 **150 years**

Leading commercial property casualty insurer with more than 150 years of experience.

 **\$27 billion**

Travelers generated revenues of approximately \$27 billion in 2017, making it one of the largest commercial property and casualty insurers in the world.

 **Dow Jones**

Travelers is the only property casualty company in the Dow Jones Industrial Average.

You can trust us to protect your automotive business, enabling you to thrive. Travelers Automotive Insurance provides specialist property, liability and road risks cover for businesses involved with commercial and private vehicles, motorcycles, coaches, public service vehicles and automotive plants. Our policy covers the risks in sales, service, repair, building and conversion, as well as motorsport and race preparation.

The Travelers advantage

- You can trust our commitment to the motor trade and automotive industries – we have been specialists in the market since 1995
- We can accommodate high sums insured and policy limits for liability exposure
- We can offer non-conventional and bespoke covers for large risks
- We have high financial strength ratings, so you can trust our ability to pay claims
- Our superior claims handling service will provide comfort that your business expects

Global Reach

- Our scale, experience and expertise in the US gives us access to centres of knowledge for the benefit of our customers around the world.

Travelers protects automotive customers

Risk Control

Travelers offers multiple levels of support to help you manage risks to your business.

Onsite

- We help you protect property, implement health and safety measures and create business continuity plans
- We provide face-to-face risk management training courses through our Safety Academy to help you understand and manage business risks

Online

- We offer instant access to risk management guidance, including office and workshop ergonomics and business continuity planning support

On-demand

- You can connect to our support specialists using screen share technology, ensuring you access timely risk management expertise by appropriate specialists who can help solve specific problems

Claims Services

Travelers' claim service protects what matters most to our customers, their business, brand and reputation. We know that a claim can have serious implications to our customers which extend well beyond the cost of the claim; through partnership and collaboration with our customers, we are committed to understanding the unique elements of their businesses to keep ahead of the unique and evolving exposures they face.

We know your business

- Our history in the automotive industry gives us a deep expertise and experience in handling claims arising from the products and industries which fit your unique business needs
- We invest in subject matter expertise within our claims teams that fit your business. Such topics as credit hire mitigation, HSE defence and rehabilitation enable our claim professionals to be the experts in supporting you when you need us most

Large Loss expertise

Travelers' major case specialists are ready to serve our automotive customers with highly-specialised property, liability, medical and legal expertise.

Our experience tells us that the exposures faced by our customers in this industry can sometimes lead to a large loss, and our large loss claim professionals are highly experienced in managing the cost of these claims, whilst understanding and protecting our customers' business during their most severe losses.

The Right Resources.

On the right claim. At the right time.

Our Claim professionals are supported by the resources to help deliver consistent, high-quality services and help control our customers' total cost of risk.

- Access to engineers, forensic scientists and technicians in our accredited industrial hygiene and forensics lab to assist with causation analysis, evaluation of damages and CCTV capture and interrogation
- Travelers Investigative Services unit performs expert investigations to help mitigate potential fraud against our customers

About Travelers

We are an insurance company that cares. Travelers takes on the risk and provides the coverage you need to protect the things that are important to you – your home, your car, your valuables and your business – so you don't have to worry. We have been around for more than 160 years and have earned a reputation as one of the best property casualty insurers in the industry because we take care of our customers. Our expertise and focus on innovation have made us a leader in personal, business and specialty insurance and the only property casualty company in the Dow Jones Industrial Average. Every day, our approximately 30,000 employees and 13,500 independent agents and brokers in the United States, Canada, the United Kingdom, Ireland and Brazil help provide peace of mind to our customers.