



SUPERIOR CLAIM SERVICE, WHEREVER YOU DO BUSINESS

Global Claim Solutions

Travelers Global Claim services can respond to your claim needs in over 120 countries. We provide continuity and consistency in managing claims by extending your company’s claim handling preferences and corporate policies to overseas operations.

International network of local claim experts

As a member of International Network of Insurance (INI), we work closely with a network of leading industrial and commercial insurers that have the infrastructure and resources to provide compliant and seamless claim solutions across the globe.

Our INI partners are the best in their fields. They share our commitment to providing insurance and services in a timely and cost-effective manner.

With Travelers, your global insurance services capabilities include:

- Local policies – We provide coverage and terms that conform to local laws and customs
- Technical assistance – We can offer advice regarding local markets, legal climates and regulations
- Risk control and engineering services – Capabilities and regulations vary by country. Most of our affiliates offer extensive risk control services. And when needed, Travelers will offer the expertise of our own risk control staff

- Consistent claim handling services – We provide claim services anywhere in the world, handled locally through our network partners and monitored by our Europe claim management team
- To ensure that your company’s claim service needs are met with a high level of competence and success, Travelers has access to an international network of local claim experts that provide seamless, responsive and efficient claim management no matter where the loss occurs
- Our experts can coordinate with local claim investigators and lawyers who know the customs and laws of their respective countries
- Whether handling claims at home or overseas, we’ll provide the same timely information you need for optimal financial control, and the same experienced, proactive approach to claim resolution
- We also have separate claim units in Canada, the U.S., Europe and Brazil operated by Travelers, as well as Lloyd’s – Each of these claim units has their own staff of Claim professionals who understand local customs and practices to help provide the highest level of claim service.

When your company experiences a loss or exposure in a country where Travelers has a presence, your claim will be handled by our local Claim professionals delivering consistent, high quality services and superior claim outcomes.

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